Symptom:

Warning message 'RTC Battery is low' is appeared



The RTC Battery is used to keep the calendar/time and also to remember the last settings of the camera.

The camera itself works no problem if the customer does not care about the warning message (and missing time and settings). However, we recommend our customers to replace it every 5 years.



If there are any question, please contact nac support team with following information.

Camera model and Serial Number (S/N)